

## Course Communication

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Written by Nick Troccoli and Chris Piech

We provide a variety of support resources in CS 106A to help you as much as possible with assignment, material, or other questions throughout the quarter. These include:

1. Emailing your assigned Section Leader,
2. The LaIR, open 6pm to midnight Sunday through Thursday in Tresidder,
3. The CLaIR, open at the same time and place as LaIR,
4. Dropping by office hours held by the instructor and Head TA.
5. Emailing Nick, the Head TA, or Chris, the instructor.

To help you make the most of these resources, we've compiled a list of common issues or questions that may come up throughout the quarter, and the best way to get help for each.

### **I have a conceptual question about the course material.**

Go to the CLaIR or LaIR, stop by either Chris or Nick's office hours, or email your Section Leader! Conceptual questions are best handled in person. You can email your question, but only use email as a last resort.

The CLaIR, or "Conceptual LaIR," located in the Tresidder Union first floor food court, is a special signup queue for students with conceptual questions. It is staffed Sunday through Thursday evenings from 6PM-12 midnight by course staff. These could be questions about getting started on or approaching parts of an assignment, or questions about course material. However, because the CLaIR is meant for conceptual questions only, CLaIR helpers *cannot look at your code* (code included in course handouts or the book is fine).

Similarly, the Head TA and Instructor office hours are a great place to turn for conceptual questions. Chris' office hours are specifically designed for conceptual questions. We would love to help you understand the material.

### **I have a bug in my code, or another question about my code.**

Go to the LaIR or stop by the Head TA's office hours! However, please *do not* email the course staff with questions about your code, as they are oftentimes difficult to explain or troubleshoot via email.

The LaIR, is co-located with the CLaIR in the Tresidder Union first floor food court. It is staffed Sunday through Thursday 6PM-12 midnight to answer questions and help you with your code. Please note, however, that it is not the course staff's responsibility to find and fix all of your bugs for you! They are there to help you narrow down what may be going wrong in your code and approach fixing it. The Head TA's office hours serve a similar purpose.

**I have a course or administrative question.**

Email your Section Leader or stop by office hours! Your Section Leader is your primary personal course staff resource for answering questions. In particular, only email the Head TA or instructor if you have a question that cannot be answered by your Section Leader. For example, only the Head TA is able to grant extensions beyond your 2 free late days. If your Section Leader cannot answer a question, they will forward it along to the Head TA or instructor. You may also stop by office hours in person.

**I am an off campus student (eg SCPD) and can't make it to campus.**

All students are more than welcome to come to the LaIR, CLaIR, or office hours. We will be setting up office hours for students who are abroad and can't physically make it to the on campus office hours. Those will start the first few weeks of the quarter. More details to come.

**I am really excited about a topic in computer science.**

Come to office hours, find us on the street, talk to any section leaders! Your ever loving CS106A staff would love to talk to you about computer science, what sorts of problems you could work on, or just plain old get to know you.